

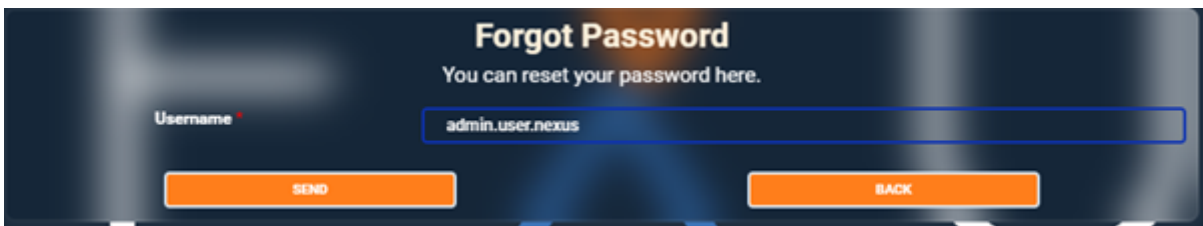
Forgot Password

To reset your password, click on the “**Forgot Password**” option.

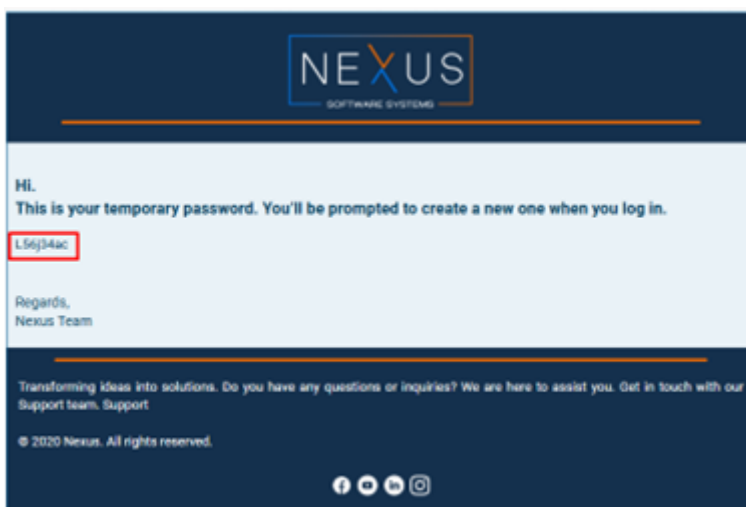


You will then be redirected to a new window where you will need to enter your **username**.

When you click on the “**Send**” button, the system will generate a temporary password, which will be sent to your registered **email address**.



Once you receive the **temporary password**, you must log in with it.



The system will ask you to change the password to a new one.

The image shows a 'Change Password' form with a dark blue background. The form contains the following elements:

- Change Password**: The title of the form.
- Username ***: A text input field containing the text 'admin.user.nexus'.
- Current password ***: A password input field with masked characters '*****'.
- New password ***: A text input field containing the text 'New Password'.
- Confirm new password ***: A text input field containing the text 'Confirm new password'.
- SAVE**: A button located at the bottom center of the form.

After successfully **changing the password**, you will be able to log in again with the new password.

Revision #1

Created 2026-01-22 20:52:29 UTC by Karen Gonzalez Mogollon

Updated 2026-01-22 20:54:10 UTC by Karen Gonzalez Mogollon